

\$5,000.00 Performance Warranty

Sonitrol will pay for the first \$5,000.00 of any undetected loss in addition to any insurance you may have if a forced entry is undetected and the proper authority is not notified. Refer to the Warranty Program for a full description.

Satisfaction Guarantee

Sonitrol will give a full unconditional refund of your installation fee and remove our equipment from your premises if, for any reason, you are dissatisfied with your Sonitrol service up to six months after installation.

Service Guarantee

Sonitrol guarantees the arrival of a service technician, on-site, the same day of your service request.

Sonitrol will pay you \$50.00 if we do not respond within this time frame,

and

If Sonitrol is unable to repair the system, we will arrange and pay for on-site protection of your facility until the system is repaired provided that the problem is associated with Sonitrol equipment and is not caused by misuse or abuse of the system, fire, flood, or an Act of God beyond the control of Sonitrol.

False Alarm Guarantee

If you receive a false alarm citation for a false alarm that was dispatched by Sonitrol and not caused by your personnel, the telephone company or an Act of God, Sonitrol will represent you in canceling the citation with your local Police False Alarm Coordinator.

Except as stated in Commitment, the terms of Customer Contract apply.